



# CASE MANAGEMENT SYSTEM

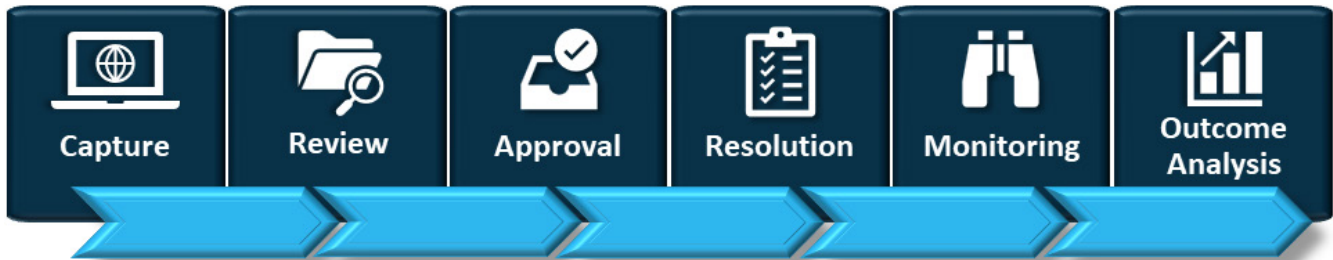
## SUPPORT FOR THE ENTIRE CASE MANAGEMENT CYCLE

The Universal Design Platform as a Service (UDPaaS) Case Management System (CMS) is a powerful & comprehensive software solution designed to effectively & efficiently manage all activities surrounding various types of cases.

From insurance cases to medical claims, employee complaints to legal cases, UDPaaS CMS is your all-in-one solution to manage all aspects of case management, including approvals, investigations, ongoing monitoring, documentation, etc. UDPaaS CMS centralizes all case-related activities, ensuring consistency, accuracy, & enhanced collaboration.

Our solution enables application designs that optimize business processes tailored to any business need in any market. Requirements can be transformed into applications in weeks or months as custom coding is not necessary.

### SUPPORTED BUSINESS FUNCTIONS:



### WHO WE CAN HELP:

Case managers, human resource professionals, quality assurance staff, legal staff, investigative staff, etc.



### HOW TO BUY CMS:

GSA 8 (a) STARS III | GSA MAS | FAA eFAST | SeaPort NxG | NIWC IDIQ | SOSSEC OTA



### FUNCTION AND FEATURES / BENEFITS:

- 1. Seamless Integration with your Existing Systems:** Ensures a smooth transition from legacy or other external systems, eliminates redundant data entry, and enables a unified and efficient workflow without disrupting current operations.
- 2. Streamlined & Secure Document Management:** Offers one centralized location to upload, store, and organize files, provides pre-defined templates and e-signature to generate documents, provides the ability to ingest structured or unstructured documents to organize data for further processing and reporting, and facilitates collaboration, tracking revisions, and maintenance of a complete audit trail.
- 3. Valuable Data-Driven Insights:** Facilitates the collection and analysis of case-related data, helps identify trends, patterns, and potential risks to make informed decisions, and, overall, leads to improved processes and optimized resource allocation.
- 4. Customizable & Flexible Workflows:** Allows you to tailor the system to fit your organization's unique requirements, enables you to define and automate processes based on your specific needs, and facilitates the setup of approval hierarchies, assignment of tasks, and establishment of notifications and reminders to ensure that critical actions are never missed.
- 5. Enhanced Security & Compliance:** Follows robust security measures (data encryption, access controls, regular backups, etc.) to safeguard your sensitive information, ensures the confidentiality and integrity of your data, and provides the confidence that sensitive data is protected and secure.
- 6. Scalable & Reliable:** Accommodates your evolving needs as the caseload expands, can be accessed anytime, anywhere, and from any device, and provides uninterrupted case management capabilities.

## UDPaaS BUSINESS VALUE

- **Unified Cloud-Native Platform** : Supports multiple lines of business at once with an intuitive, effective, and efficient interface and experience.
- **Modernization & Intelligent Automation** : Empowers organizations through efficient and intuitive user interface and robust workflow automation.
- **Government Compliant** : Meets the need and security demands of government agencies through role-based access control (RBAC) permissions and single sign-on authentication.
- **Scalable & Cost Efficient** : Can easily and efficiently be expanded by using no code, low code capabilities resulting in a lower cost of ownership